

Roles and Privileges Chart

help.grandcare.com → help for caregivers → roles and privileges chart

Roles and Privileges for Online Care Portal Users												
	Administrators have full access to server functions and features. Can manage Users, Caregivers, and Residents. Have full access to the Care Menu. Can manage all Devices, Data, Rules, and Care Notes. Can manage communications. Can receive alerts and notifications.					Caregivers cannot manage Users, but have full access to the Care Menu, all Devices, Data, Rules, and Care Notes. Can manage communications. Can receive alerts and notifications.			Communicator privileges are limited. They can add, edit, and delete pictures, messages and emails. Can receive alerts and notifications.			Responders cannot login, but can receive alerts and notifications.
	Admin	Distributor Admin	Group Admin	Account Admin	Resident's Admin	Group Caregiver	Account Caregiver	Resident's Caregiver	Group Communicator	Account Communicator	Resident's Communicator	Responder
Full Administrative Access	X	-	-	-	-	-	-	-	-	-	-	-
Full Administrative Access within Distributorship	X	X	-	-	-	-	-	-	-	-	-	-
Full Administrative Access within Group	X	X	X	-	-	-	-	-	-	-	-	-
Full access to Care Menu for Accounts & Residents within Group	X	X	X	-	-	X	-	-	-	-	-	-
View all Accounts within Group	X	X	X	-	-	X	-	-	X	-	-	-
Full access to Administrative Functions within Account	X	X	X	X	-	-	-	-	-	-	-	-
Full Access to Care Menu for all Residents within the Account	X	X	X	X	-	X	X	-	-	-	-	-
Access to Communication Features for all Residents within the Account.	X	X	X	X	-	X	X	-	X	X	-	-
Full access to Administrative Functions for one Resident	X	X	X	X	X	-	-	-	-	-	-	-
Full Access to Care Menu for one Resident	X	X	X	X	X	X	X	X	-	-	-	-
Access to Communication features for one Resident.	X	X	X	X	X	X	X	X	X	X	X	-
Can Skype and Can receive alerts.	X	X	X	X	X	X	X	X	X	X	X	X

GC-01-OUM-0035 Rev A (copy)